One Summer 2019 Assistant Position Description
University of Connecticut • Division of Student Affairs • Department of Residential Life
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Position Summary
The One Summer Assistant (OSA) is a student assistant position and appointments are made on a temporary basis. The OSA’s primary responsibility is to ensure that summer school residents and conference guests’ needs are met. The OSA’s main duties are to prepare and organize various elements of housing for summer school residents and conference groups as well as provide quality customer service. The OSA’s work schedule is dependent on demand for hall facilities. Schedules will vary weekly and will include mandatory dates and shifts fluctuating in length based on check-in/check-out needs.

Position Qualifications
1. Candidates must demonstrate the ability to interact with summer school residents and/or conference guests in a positive and professional manner, possess strong communication skills and knowledge of the campus and surrounding area, as well as the ability to handle various questions and concerns.
2. Candidates must possess strong problem solving skills and be able to make fast and accurate decisions in high pressure situations.
3. Candidates must be able to work both independently and as a team member.
4. Candidates must have an understanding of and ability to work with a diverse population. This requirement includes an appreciation of and sensitivity to those of differing abilities, cultural backgrounds, ethnicities, gender, sex, sexual orientation, socio-economic standing, and spiritual beliefs.
5. An applicant must be a current student at the University of Connecticut at the time of employment. An employee must be considered a matriculating student by the University for either the summer or fall of 2019.
6. OSAs must be in good academic standing at the time of application and throughout the term of employment. Grades will be checked at the conclusion of the semester(s) prior to the submission of the application and just prior to employment to determine eligibility. Inter-session and Summer Session(s) coursework will not be considered for the purposes of maintaining the required grade point averages.
7. The role of the OSA is deeply entrenched in ethical decision-making, and we expect our OSAs to hold summer residents/guests accountable for ethical behavior and to uphold healthy community standards. Upholding Responsibilities of Community Life: The Student Code and the On-Campus Housing Contract is a vital component of the OSA position and it represents a bare minimum expectation for assuming a leadership role in the community. OSAs must present a positive image of the University at all times by following policies and laws set forth by the University of Connecticut and the Department of Residential Life. Candidates who are on University Probation at the time of application review are not eligible to interview. Candidates who were found responsible for two separate incidents in the current academic year are not eligible to interview. Candidates with a conduct history who are otherwise eligible to interview will be subject to review. Candidates will be notified of their eligibility after final review.
8. An applicant who has previously, or is currently, employed by the Department of Residential Life, must be in good employment standing. This standing will be determined in consultation with the current or previous supervisor(s).
9. To be eligible for consideration the applicant must be available for the entire employment period (May 14–August 25, 2019). OSAs who will be RAs in the fall are excused from their contract when RA fall training begins.
10. The Applicant must be available for both a group interview on February 10, 2019 and an individual interview (scheduled in February). If hired, the applicant must be available on April 7, 2019 for the All Staff Orientation.
11. Previous residence hall or other customer service experience is preferred. Current RA experience is preferred for those candidates specifically interested in working primarily with summer school housing.
12. The applicant must be able to lift a minimum of 25 pounds.
13. An applicant must have been a Storrs campus student for at least one semester. It is important that a candidate can demonstrate knowledge about the Storrs campus.
14. OSAs must be willing to work 15 – 35 hours a week in addition to overnights dependent on summer residents needs.

Compensation
1. Housing and $1,000.00 meal stipend for the 15-week employment. One Summer Assistants will usually be assigned a single bedroom. This compensation applies to the 15-20 instances of overnight duties and scheduled meetings.
2. First year One Summer Assistants will be paid $10.25 per hour. Returning OSAs are paid a higher rate.
3. The OSA must purchase a summer meal plan for the designated contract period.
4. An Ethernet connection and University basic cable TV service will be provided.

Primary Responsibilities
1. Provide excellent customer service to both summer residents and conference guests.
2. Work in a One Summer office (the main office is open 7:00 am – 11:00 pm every day, additional offices hours vary dependent on need) and be available to conference guests, answer phones, complete paperwork, check keys and floor plans, maintain cleanliness, and other administrative tasks as assigned.
3. Prepare halls for all One Summer, includes but is not limited to: create bulletin boards, place linens on beds, check keys in the locks, submit facility/maintenance needs, and create/post signs.
4. Prepare halls for Fall Opening by assessing building wide facility needs and preparing all residential keys for opening.
5. Work with various software platforms.
6. Assist with check-in and checkout procedures for summer residents and conference guests; prepare/distribute keys, work in housing and conference software, answer questions, etc.
7. Work overnight duties (approximately 15-20 instances from 11:00 pm – 8:00 am). Duties include, but are not limited to: secure buildings, perform rounds, interact with residents/conference guests, address concerns, document incidents, and respond to emergencies, lockouts, etc.
8. Serve as a monitor for game rooms and classrooms, where applicable, while in use by summer residents and conference guests.
10. Work checkouts of all late stay spring residents and check-ins of Early Arrivals.
11. Expected to work fall 2019 check-in through opening weekend.
12. All other duties as assigned.

Terms and Conditions of Employment
1. Candidates who have been offered a position and who have accepted the offer by March 15, 2019, must apply for One Summer Housing via www.reslife.uconn.edu by April 5, 2019.
2. All offers of employment are subject to a pre-employment criminal background check.
3. Must be available for frequent evening, weekend and holiday work.
4. Outside employment is only approved on a case by case basis after meeting with a professional staff member. Summer school course enrollment, as well as other part time work must be requested prior to employment. No more than one course per summer session may be approved. May term classes will NOT be approved. OSAs may request either on or off-campus work. It is important to note that due to the variable nature of the required OSA work hours, outside work must be approved by the personnel supervisor. Paid overtime hours will never be approved. In considering requests, the Supervisor will ensure that the needs of this position are met.
5. The weekly scheduled hours fluctuate to meet the summer school and conference needs. Most weeks will have up to as many as 35 work hours available. Therefore, the OSA must be flexible.
6. The OSA must be available for the stipulated contract period as outlined in the appointment letter. The contract period is for a 15 weeks. The dates include training periods, set up and break down of the residence halls, and applicable on-duty periods.
7. The OSA must reside in the assigned area during the entire 15-week contract period.
8. The specific responsibilities for the OSA—conference guests or summer school residents —will be determined by considering the staff member’s skills and abilities, as well as information gained during the interview process. The supervisor reserves the right to change the responsibilities of the OSA’s assignment when needed.
9. A staff member’s behavior as a member of the University community will be periodically evaluated during their employment in keeping with the duties and responsibilities of the job description, Responsibilities of Community Life: The Student Code, the On-Campus Housing Contract and their behavior in accordance with ethical guidelines and departmental expectations. At any time, upon being hired a staff member’s involvement in situations which demonstrate a lack of understanding of or willingness to abide by these terms, may affect the staff member’s ability to remain in the position.
10. The Department of Residential Life reserves the right to terminate this position and all compensation at any point based on failure to meet required performance standards.
11. OSAs may request up to 7 days off from the position for the summer. All days off must be approved in advance by the supervisor and the day cannot be on a high volume day, as determined by the supervisor.

The University is committed to ensuring that individual employees and applicants are not excluded from participation in the employment process based on an individual’s legally protected status which includes race, color, ethnicity, religious creed, age, sex (including pregnancy and sexual harassment), marital status, national origin, ancestry, sexual orientation, genetic information, physical or mental disabilities (including learning disabilities, intellectual disabilities, past/present history of a mental disorder), prior conviction of a crime (or similar characteristic), veteran status, workplace hazards to reproductive systems, gender identity or expression, or other factors which cannot lawfully be the basis for employment actions, unless there is a bona fide occupational qualification. 11/2018